

Clan Chemists Ltd.,  
391 Kilbowie Road,  
Clydebank,  
Glasgow G81 2TX.

Anne McLeod,  
Primary Care Division,  
Scottish Executive Health Department, 1ER,  
St. Andrews House,  
Regent Road,  
Edinburgh EH1 3DG.

Dear Ms McLeod,

With reference to the OFT report, I wish you to consider the implications of it's decision.

Over the last few years pharmacy services have developed which did not exist before control of entry regulations were instituted. Our pharmacies in Clydebank now have two delivery vans delivering monitored dosage systems and prescriptions to housebound, elderly, and handicapped patients. We have two pharmacists on duty in each pharmacy at all times to ensure that advice is always available no matter how busy we are.

Clydebank needs this service, as do the doctors nurses and home carers. Such services need turnover to support them, and you should note that the OFT accepts that there is no excess profitability in pharmacy business.

I conclude that a dilution of the available business would make it impossible for pharmacies to provide extra unpaid services such as these.

Yours faithfully,  
John McLaren.

A handwritten signature in black ink, appearing to read "John McLaren". The signature is written in a cursive style with a large, sweeping initial "J". Below the signature is a horizontal line.