



Dear Colleague

5 March 2020

Covid-19: Guidance on Planning and Responding to Primary Care GP Practice Capacity Challenges

Summary

1. This Circular provides information and guidance to Health Boards and GPs on how to plan and respond to the impact of Covid-19 on Primary Care Providers in their areas. In particular it sets out how decisions should be made on suspending or reducing primary medical services to respond to Covid-19 if necessary.

Information

2. Information to Health Boards is contained in **Annex A**.
3. The Scottish General Practitioners Committee, together with the Scottish Government have agreed that the information contained in this Circular should be used as guidance and that Primary Care providers should adhere to the guidance as appropriate.

Action

4. NHS Boards are requested to bring this Circular to the attention of all relevant staff.

Addresses

For Action

Chief Executives NHS Boards

For information

NHS NSS PSD

NHS Board Primary Care Leads
Chair, BMA SGPC

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5. Health Boards should have a defined committee or other decision-making body to consider the suspension of services.
6. Health Board should establish a protocol and related products for the redirecting of patients from a closed surgery to an alternative local provider.

Yours sincerely

A handwritten signature in black ink, appearing to read "A. Grisewood". The signature is written in a cursive style with a large initial 'A' and a long, sweeping underline.

Aidan Grisewood, Deputy Director and Head of Primary Care Division

Covid-19: Planning & Responding to Primary Care GP Practice Capacity Challenges

Introduction

1. The current Covid-19 situation is likely to present Health Boards and primary care services with increasingly significant capacity challenges in terms of demand pressures from patients who present with influenza-like illness or secondary complications arising from coronavirus and potentially in terms of supply pressures due to illness amongst primary care staff themselves.
2. This paper sets out measures that Health Boards should consider to support local GP practices during both in-hours and Out of Hours periods, allowing them to concentrate on delivering services whilst short staffed, and to cope with increased patient demand.
3. It is also important that Health Boards consider their responses to primary care capacity challenges in relation to their overall plan for managing the situation to ensure that activity is not inappropriately diverted around the system.
4. Out of Hours services will also play an important strategic role in the way that the primary care system responds to the situation. Therefore, it is essential that all Health Boards recognise the contribution made by Out of Hours services and provide appropriate help and support to sustain their role within the system. Examples include planning ways of quickly increasing capacity in local Out of Hours services during an outbreak cluster and identifying mechanisms to cope with any increasing demand for face to face consultations. The Out of Hours Operations Group is also feeding into the national planning considerations.
5. In general, Health Boards should not be making extra payments to practices unless the practice clinical/administration staff are working significantly longer hours, where the contractor is engaging significant levels of additional staff at the Health Board's request (e.g. engaging additional staff so that they can cover the closure of a neighbouring practice), or the practice is involved in a reciprocal arrangement with another contractor.

Escalation Strategy

6. It must be recognised that given approximately 90% of all board activity occurs in primary care, situations which result in increased demand within the primary care setting could have a significant impact on acute services and the wider system. Every Health Board should sign off a Primary Care Capacity Challenge Escalation Strategy which sets out how the Board will respond to inadequate clinician capacity both in terms of individual practices

and across the Health Board area in general. This should cover both in hours and Out of Hours periods.

7. Critical to the ability of Health Boards to manage a capacity crisis is their ability to prioritise services in a managed way.

Decisions on Suspension of Services

8. Health Boards and primary care GP contractors should consider what, if any services and activities could be suspended in order to support additional activity during the situation. Local Enhanced Services (LES) are one example. Health Boards will need to enter into discussions with Local Medical Committees (LMC) to agree in each case whether any income normally associated with that activity should be protected, and whether it should be used to commission a defined activity to support the local response to the pandemic. LES funding (whether via protection or alternative practice-based activity to support the local response) must remain with practices.
9. The Scottish Government is also considering arrangements to enable Health Boards to suspend certain Directed Enhanced Services (DES) if necessary and will monitor the situation as it develops.
10. Health Boards should bear in mind, that subject to relevant contractual arrangements, a practice can choose to withdraw from any DES arrangement. However, if this is done prior to the introduction of revised Directions being issued, the Health Board will be able to withhold associated payments.
11. Decisions relating to the temporary suspension of such services are not without significant clinical risk. Health Boards should have a defined committee or other decision-making body to consider such actions in the context of local health priorities and needs. It is suggested that this committee could include:
 - Senior Medical Advisor (e.g. Director of Public Health)
 - Non-Executive Director
 - Chief Executive
 - Designated Coronavirus lead Director
 - Primary care clinical lead
 - LMC representative
 - OOH Medical Director
 - PC Contracts person
12. Supported and advised by a GP representative of the GP Sub Committee of the Area Medical Committee and a senior primary care officer.
13. Health Boards may:

- Establish a new committee for this purpose;
- Use existing local groups if they are appropriately constituted to fulfil this role; and
- Strengthen existing local groups so that they perform this function.

NB. The committee needs to be able to meet at short notice and additional backup members of staff should be nominated to ensure that the committee can still operate if any of the substantive members of the committee are absent.

Escalation levels

14. Health Boards are advised to have a defined escalation strategy to encourage practices to seek permission to suspend services so that the Health Board can coordinate an appropriate response and organise temporary re-provision if necessary. This is probably best achieved by agreeing not to stop or reduce contract payments if service suspension has been properly sanctioned. Health Boards must follow the current SFE until such time as it is revoked. A key component of this strategy will be communications, including keeping the public informed.
15. This paper suggests **three levels** of escalation and it is important that professionals are encouraged to undertake these areas of work when practically possible and within the limitations of the capacity at any one time and taking into account other clinical priorities.

Level 1: Suspension of non-core activities

16. There is no contractual definition of non-core activities and this guide does not seek to establish such a definition. It will be for Health Boards and their stakeholders locally to determine those activities and services delivered by their GP practices which they do not regard as being core (i.e. can be suspended without immediate significant adverse health impact).
17. Health Boards should bear in mind that contracts for services to registered patients must include the provision of essential services. Regulations stipulate that essential services cannot be sub-divided into services that are delivered and those that are not.
18. At this level of action, specific non-core activities are suspended across a Health Board area until further notice. These activities might include non-clinical activities such as referral coding and reporting. At a technical level this would usually involve suspension of various local enhanced services.
19. Where suspending these activities would result in loss of income, Health Boards may then continue to pay practices for such services against an assumed level of performance in lieu of the alternative workload being undertaken, or use the released funding to commission an alternative enhanced service from the practice to help respond to the pandemic. Any

change to practice funding must be discussed with the Local Medical Committee as any service for which funding has been removed will cease.

Temporary release of all non-essential clinical staff engaged by the Health Board

20. The Health Board Executive team should review all current arrangements by which the Health Board engage clinical staff in the planning and implementation of services, for example clinical involvement in the management of Managed Clinical Networks (MCNs) Integrated Care Pathways and others. Such staff in all but essential roles should be released back to their practice to focus on more immediate clinical priorities. Some of these activities will need to continue in some form but a pragmatic approach is suggested.

Temporary suspension of all non-essential visits by Health Board to practices

21. The Health Board Executive Team should catalogue all planned visits to practices over the next 6 months. All non-essential visits should be postponed to allow practices to focus on more immediate priorities.

22. The possibility of any essential business being undertaken by telephone or with a more limited range of attendees should be considered. One-off visits may be required in situations where there are genuine clinical governance concerns. Such visits should be agreed locally with the Local Medical Committee.

Level 2: Managed suspension of services

23. At this stage the Health Board recognises that it is not possible for the practice to continue to provide all core services to patients.

24. Practices may need to request reduction of access to various services (e.g., suspension of booked appointments, changes to surgery opening times etc.). The information should allow clear identification of the services that the practice wishes to reduce and reasonably detailed reasons for the request. Guidance and copies of the template are available in Annex E.

25. The requests should be considered on a case-by-case basis by the designated decision-making committee. It is recommended that any request granted by the committee should not result in a financial penalty to the practice.

26. Where practices have been permitted to suspend services it is recommended that they be required to submit daily SITREPs until the suspension is lifted.

27. These reports should be concise but sufficient to allow the designated decision making committee to determine whether the suspension should be lifted or whether circumstances at the practice are getting worse and further action is likely to be needed. Where incidence of pandemic demand is similar across a geographical area, a Health Board-wide approach may need to be considered.
28. A similar decision making process should be followed for the recommencement of suspended services and this could be at the instigation of the committee or the practice.

Level 3: Full suspension of services

29. When circumstances arise that it is not safe or possible for the practice to continue to provide services (normally due to the non-availability of clinical staff or levels of demand mean that the normal level of service is unsustainable) the practice is required to submit a template by e-mail or fax to the Health Board providing notification and declaration of its decision. Guidance and copies of the template are available in Annex E.
30. Practices may wish to consider how administrative or reception staff can start this process should all the practice clinical and senior staff become unavailable.
31. The relevant decision-making committee must consider all notifications. Where the committee considers that the closure was reasonable it should recommend accepting the practice closure. Alternatively, instead of accepting the practice closure request, the committee may seek to deploy Health Board engaged locums and/or other non-clinical staff to ensure that the practice remains open, and then continue to monitor the situation through daily SITREPs.

Reciprocal / Buddying arrangements and financial implications

32. Health Boards may wish to prepare for Level 3 requests for full suspension of services. This is particularly important for Health Boards with significant numbers of small or single-handed GP practices where the absence of one or two GPs and failure to secure a locum will impact on the ability to provide a safe service. This could be one of the priority areas for Health Board retained or employed locums. As a contingency against such eventualities Health Boards may:
 - seek agreement with the Primary Medical Care Contractors (generally GP workforce) working with the LMC, to have reciprocal arrangements in place between practices to cover patient care where capacity is lost or significantly reduced.
 - wish to consider how better integration and efficiency is achieved working with Out Of Hours services.

33. In the event that:

- The Health Board appoints another practice to undertake the provision of care for another practice list or
- a practice applies to the Board for an alternative provider or a 'buddy' to undertake the provision of care for its practice list and the Health Board accepts such an application.

34. Scottish Government suggests that the Health Board use a time-limited LES to secure services for groups of patients with the alternative provider(s) so as to establish clear responsibility for clinical care. The Health Board will also wish to ensure suitable access to patient records.

35. Scottish Government expects that the Health Board will have to make payment to the alternative provider or 'buddy' and suggests that this payment should be based on what the 'buddy' practice would be paid if the patients from the other practice registered with them, i.e. on a capitation basis calculated from the global sum of the practice suspending its services.

36. Provided the practice seeking to fully suspend its services does so in accordance with the agreed protocols (Level 3) the Health Board should not take any action under contract to recover monies paid during the period that the practice is closed.

37. Any practice taking on the provision of care for another practice list, may wish to consider a move to level 2 in order that they can suspend provision of non-urgent care for patients on their lists, thereby releasing time and capacity required to undertake additional urgent consultations.

38. Health Boards may wish to record the periods where practices assume responsibility for patients registered with other practices so that any additional expenditure can be accounted for in their budget.

39. Where patients are managed by another practice (following a practice closure) the Health Board will need to ensure that appropriate contractual procedures are followed to ensure the legality of the arrangement. The Health Board will wish to be mindful not to create a bureaucratic burden for practices in this situation and bear in mind that the circumstances may be temporary.

40. The most effective way of achieving this is through a simple signed agreement between the Health Board and the practice temporarily managing the patients.

41. The agreement should state that the practice 'has agreed to provide services under contract to' in accordance with clause 57.4 of its GMS contract and that Schedule 21 (Payment Schedule) has been varied to

include the agreed payments of £93.25 per capita associated with this arrangement.

42. Payments should be made on a quarterly basis for as long as the practice is temporarily managing the patients and will be for all those patients the practice is temporarily managing whether or not they require treatment.

Note: similar clauses should be present in Section 17C contracts.

Emergency arrangements for GP practice income protection

43. NHS Employers on behalf of the four UK countries and the General Practitioners Committee (GPC) of the BMA previously agreed [arrangements](#) for protecting GP practices' income in the event of serious and sustained pressure from pandemic influenza. Following that agreement, the Quality and Outcomes Framework has been abolished in Scotland which leaves practices much less exposed to potential loss of income in this situation. Scottish Government and the Scottish General Practitioners Committee recognise that income stability is essential for practices and will agree a mechanism to protect practices from any loss of income should one be required.

44. The Scottish Government will keep this under review.

Contractual implications of service suspensions

45. The pre-prepared templates for temporary suspension of services can be prepared in the form of a time-limited local enhanced services. This would serve to clarify the arrangements agreed between the two parties in order to avoid potential future disputes.

Specific Requirements for Dispensing Practices in Rural Communities

46. Where a practice is a dispensing practice, special arrangements will need to be put in place where this practice applies for full suspension of services at level 3.
47. Not only will any alternative provider need to cover the provision of urgent consultations, alternative arrangements may need to be addressed for the issues of dispensing medicines by supplementary pharmaceutical services.

Communications

48. Health Boards should consider having a dedicated telephone number for Primary Care contractors to contact the Board during any period of pandemic activity, which would need to be manned between the hours of 08.00 and 18.30. Capacity to support rapid response should be considered according to demand.

49. In addition, as part of the Health Board pandemic planning arrangements, an alternative dedicated number should be publicised for use by patients who may need to access advice regarding service provision in the event that services have either been reduced or suspended at the 'usual' primary care provider.
50. All Health Boards, working in conjunction with the Scottish Government, should define key messages and information that can be provided to all Primary Care contractors for dissemination to their patients.
51. Information materials for professionals will be provided by the Scottish Government which will help ensure consistent messages are conveyed to the public and help foster public confidence in local services.
52. Health Boards will wish to use local media to direct people towards the most appropriate disposition e.g. NHS 24 or their GP practice within the current guidelines and should consider future communication routes when it becomes necessary to reduce queries and enquiries to GP practices and Out of Hours Services. A shared approach with LMCs, Out of Hours services, the Director of Public Health and the local Pandemic Team will lead to the most effective local communications.

Re-directing Patients

53. The Health Board should establish a protocol and related products for the redirecting of patients from a closed surgery to an alternative local provider. This might include preparing:
 - a checklist for the practice manager or for Health Board staff tasked with managing the closure;
 - posters re-directing patients to other surgeries or providers; and
 - the wording of a message to go on the practice answer phone.

Local Medical Committee Consultation

54. It is essential that the Health Board should discuss all its proposals with the LMC who will be able to advise and make valuable recommendations. These discussions should take place in a timely fashion with sufficient time for a considered response.

Out of Hours Services

55. It is clear that Out of Hours services, who provide primary care for a significant number of hours in the week, have faced very substantial increases in demand for their services during the current Covid-19 situation whilst at the same time running exactly the same risks as GP practices in terms of reduced supply of both medical and call handling staff.

56. NHS 24 is the first point of contact for Out of Hours in Scotland and clinical services are provided under contractual or other arrangements made by Health Boards with GPs.
57. GPs delivering Out of Hours services will continue to play a critical role in the delivery of Primary Care Services in a pandemic situation. For this reason, Health Boards should seek to involve these GPs in both strategic and operational planning at every stage, including ensuring efficient and effective communications, similar to those in the core hours of general practice.
58. In order to safeguard their critical role, it is important that Health Boards ensure Out of Hours services do not become the default provider for activities that are not handled by other services during core hours.
59. Similar to A&E, Out of Hours services have to respond to the needs of all those who contact them and their ability to do this may be severely compromised if they are faced with a surge in demand when other services close.
60. Following the same principle, Out of Hours services should not defer the triaging of patients who are put in contact with them in the Out of Hours period by waiting to refer them to their GP practices in hours.
61. Out of Hours services also have an important role working with Health Protection Scotland and local health protection teams.
62. In order to support their local Out of Hours services to meet the demand and supply challenges of any pandemic, Health Boards may wish to explore the following approaches:
 - GPs should be encouraged to support Out of Hours services. Health Boards will need to consider what is the best use of local GPs, including sessional GP and locum resources. Health Boards should also take into consideration that GPs working additional hours during a pandemic will require sufficient rest and may be unwilling to work additional shifts.
 - The Health Board should review its current staff complement (administrative and clinical) and identify staff in non-essential roles that could be released or redeployed to support Out of Hours services.
 - Health Boards need to confirm that OOH staff, as well as in hours GPs, are defined as essential users on lists for fuel if access is restricted. This is especially important in rural areas with poor public transport. These measures should avoid the situation where OOH mobile cars are full of fuel but staff are unable to get into work.
63. NHS Boards will also need to ensure that Out of Hours services are able to deal with any “speak to doctor” dispositions which will be transferred

electronically to the local hub from NHS 24. Boards will need to increase their monitoring capacity, especially daytime, in their OOHs hubs to continue to support the primary care response.

64. Health Boards may wish to consider using SITREPs for all Out of Hours services in order that capacity for these services can be effectively monitored and appropriate contingency plans escalated as appropriate.
65. In addition, Health Boards may wish to consider, as part of their contingency planning, reducing pressures at A&E by retaining GP services within the A&E environment or to be available to attend when large numbers of patients are presenting with symptoms associated with Covid-19. It is also possible for A&E services to provide telephone access to NHS 24 to provide access to its services, within the waiting room.

Locums

Employment of Locum GPs

1. Health Boards will be required to monitor the situation in their own area and take the appropriate action in determining the employment of locum GPs. The key stages as described below may differ across the country at different times.
2. It is recognised that Boards are best placed to directly employ locum GPs in their area. Thereafter, it would be for Boards to determine GP locum resources. For example, making effective use of such resources by directing locums to support Out of Hours services and/or GP practices most under pressure when dealing with the demands and effects of a pandemic or similar situation.
3. Each Health Board will need to have a mechanism in place for determining when the local situation has reached a key stage and when responsibility for engaging locums needs to switch from individual providers to the Health Board.
4. The Health Board will wish to involve the LMC and the GP Sub-committee of the Area Medical Committee in this decision. Until then practices remain at liberty to source their own locums and claim under the current SFE. It is suggested that each Health Board takes this decision, having regard for local supply and demand conditions.
5. The SGPC has expressed concern that, if a locum employed under 'call-off' contract arrangements were to die between contracts of employment, the locum's dependents would not be able to access death-in-service benefits from the NHS pension scheme.
6. To avoid this possibility Boards should offer contracts to locums during the period of the pandemic. We believe a solution is for Health Boards to engage the services of GP locums on a longer-term, fee based and continuous contractual basis. This would afford GP locums Assistant Practitioner status under the Scottish NHS Pension Scheme Regulations rather than Locum Practitioner status.
7. Assistant Practitioners are afforded continuous (i.e. 24/7) death-in-service cover under the Scottish NHS Pension Scheme whereas death benefits awarded in respect of Locum Practitioners differ depending on the time of death. It would also be possible for GMS, Section 17C and Section 2C contractors to employ locums on this basis.

8. This does not mean that the locum GP needs to be contracted to work every day. The contract could be just for one day per week to maintain continuous NHS Pension Scheme Assistant Practitioner status.
9. Health Boards should ensure their lists of locum GPs is up-to-date and that they can offer contracts quickly if the situation escalates.
10. If more information is required in respect of NHS Pensions, death cover etc. please contact: nhspractitioner@gov.scot

Database of Active Locums

11. In readiness, Health Boards should also, if they do not already have a Locum Bank, prepare a **Database of Active Locums** with verified contact details, GMC number, defence union, availability, preferred locality to work etc. of each locum GP. The easiest way to start the database is to contact all the GPs on the Health Board's Performers List who are neither GP "Principals" nor full-time.
12. Health Boards should see if Sessional Doctors in local practices are available for and willing to undertake additional locum work and may wish to add their details to the locum database. Health Boards could also contact part-time local GP Principals and Salaried GPs to establish if they would be willing to work additional locum sessions over and above their practice commitment. Health Boards should ensure that locums on the database are kept up-to-date with any communications regarding the Pandemic that are available to GPs and practices.
13. Health Boards should also consider appraising their local Bank of Nursing Staff in conjunction with their provider of community services seeking to build not only Community Nurse but also Practice Nurse reserve capacity.

Maintaining existing Locum arrangements in General Practice

14. Payments are made by Health Boards to practices for the purposes of contributing to the costs of locum cover whilst a GP, Partner or Salaried Doctor is absent from the practice due to sickness. The SFE sets the minimum obligations that Health Boards have in respect of locum sickness payments that would normally commence if leave of absence is more than two weeks.
15. The Scottish Government and SGPC have agreed a payment rate for locums that is based on previous pandemic arrangements. This rate will be set at an hourly rate applicable to the time of day worked for the local Out of Hours service as averaged over the previous three months. Scottish Government has decided that this rate should stand.

- N.B.** Health Boards should review their Section 17C contracts to establish their obligations to pay for locums to cover the sickness absence of Section 17C doctors, Principals and Salaried Doctors.
16. In most cases, it is likely that Section 17C agreement clauses will reference the GMS SFE and therefore Health Boards will probably need to treat Section 17C practices in the same way as GMS.
 17. If not, then Health Boards should consider the implications of any difference in policy and address this if necessary, including any requirements for contract variation to be agreed.

Indemnity

Medical Indemnity for Non- Contractual work

1. Doctors who are asked by the NHS to undertake additional sessions or work outside their usual duties for the duration of the pandemic, for example GPs doing triage in an A&E department, are advised to inform their Medical Defence Organisation.
2. It is expected that most additional work, including non-primary medical care, should be NHS indemnified and that all the other benefits of Medical Defence Organisation membership should operate in the usual way in respect of any medico-legal problems arising from such work.

Liability cover in the event of a Covid-19 Pandemic

3. The most up-to-date advice with regard to cover for NHS employees and volunteers is that: All staff employed by members of our schemes, including authorised volunteers, are treated as being “engaged” by the member for the purposes of CNORIS.

Access to Clinical Records

1. Health Boards should consider technical measures they can take to either allow remote access to clinical records or to secure onsite access through local security systems.
2. In the absence of any technical solutions, Health Boards may wish to arrange for multiple additional log-in identities to be created and assigned to each locum GP as required, rather than a shared identity as this will preserve the value of the audit trail. Where practical the Board will want to engage the practice as well as LMC in these arrangements. Boards may also wish to consider training on unfamiliar systems. Practice managers may already have induction-style packs that are used by short term locums within the practice.



Notification form for GP practices: Reduction or withdrawal of primary care services

Guidance notes

The attached template has been produced by the Scottish Government and the Scottish General Practitioner Committee (SGPC) to assist GP practices when informing Health Boards on the withdrawal or reduction of clinical services during the Covid-19 pandemic.

It is vital that practices keep Health Boards informed of any reductions in service during the Covid-19 pandemic so that Health Boards can appropriately plan to ensure key services are maintained.

The template has been designed as a standard document that can be used by primary medical services contractors (GP practices) to use to let their Health Board know when they believe that they are unable to perform some or all of their contractual obligations as a result of the Covid-19 pandemic.

GP practices should complete the form and return it to their Health Board who will consider the impact of clinical service reductions on patients, the circumstances that have led to the clinical service reductions and whether there should be any contractual consequences. Practices are advised not to implement any cessation/reduction of clinical services until their Health Board has replied.

Health Boards should reply within 48 working hours or 24 working hours for single-handed practices..

Health Boards have discretion to enter into local enhanced service agreements to offset losses or to offer temporary support to the GP practice under section 17Q of the NHS (Scotland) Act 1978. These matters are entirely at the discretion of the Health Board.

GP practices might wish to discuss with the Health Board how it will exercise its discretion before submitting any proposals.

GP practices should also remember that if they stop/reduce clinical services that they are required to deliver under their contract without going through the process of seeking Health Board agreement, they may be subject to the full range of penalties available to the Health Board under their contracts. Health Boards should have due consideration for single-handed GP practices that are unable to go through the process due to their circumstances.

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After considering the application from the GP practice and seeking such further detail as it considers appropriate, the Health Board will then email the GP practice advising them of its decision, including any contractual and financial implications.

Procedures

- The Health Board should distribute copies of this template to all GP practices
- The Health Board should ensure that all GP practices have copies of the relevant guidance and any locally produced advice
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- The Health Board should provide its GP practices with a designated fax or e-mail address where they should send completed pandemic flu planning communications
- The GP practice should carefully complete the form when necessary and then send it to the designated fax or e-mail address provided
- When received by the Health Board, such communications should be reviewed by an authorised committee or person within 48 hours or 24 hours for a single handed practice
- The Health Board should write back to the practice within 48 hours or 24 hours for a single handed practice to notify the practice of its decision. Templates for this purpose are available at:

Notification form for GP practices: Reduction or withdrawal of primary care services

For the attention of.....

Practice name:

First lines of address:

Contact name & telephone number
(person to be contacted in connection with this request)

The above named GP practice is informing *[enter name the Health Board]* that it proposes to reduce or withdraw the following clinical services that it would normally deliver to its patients under the terms of its primary medical services contract with the Health Board. The GP practice should indicate whether it considers these proposals are at level 1, 2 or 3 as defined in the Covid-19 pandemic guidance.

Description of the clinical services that will be reduced or not performed (where a reduction is proposed, the extent of that reduction should be documented)
(Please write "all" if surgery closure is intended)

Reasons that clinical services will be reduced or not performed
(Please list staff absent from the surgery or document any other reason for request)

Please note the Health Board may validate these reasons at any time during or after any period of service suspension.

Expected duration of reduction or cessation in clinical services:

This proposal to reduce or cease certain clinical services is made without prejudice by the GP practice (contractor) in response to the effects of a Covid-19 flu pandemic

Signed.....

For and on behalf of the GP practice (contractor)

Date.....