



SCOTTISH EXECUTIVE

Health Department
Directorate of Primary Care and Community Care

Primary Care Division
St Andrew's House
Regent Road
EDINBURGH
EH1 3DG

13 December 2006

Dear Colleague

CROSS BORDER OXYGEN ARRANGEMENTS

Purpose

1. This letter advises NHS Boards of new arrangements for the supply of oxygen to patients from Scotland visiting England and Wales and vice versa. This is necessary to ensure easy accessibility to the service by patients travelling across borders.

Background

2. England and Wales have changed the way in which oxygen is supplied to patients. Revised arrangements need to be made to ensure patients have access to the domiciliary oxygen therapy service (DOTS) when travelling across borders within the UK.

Guidance notes are attached:

- Annex A Oxygen supply when away from home: Patients living in Scotland
- Annex B Oxygen supply when away from home: Patients living in England and Wales
- Annex C Oxygen cylinder supplies for people visiting Scotland from England and Wales: Guidance for Pharmacists
- Annex D General Practitioners
- Annex E Home Oxygen Order Form (HOOF)

3. The HOOF is available to download at www.alpha1.org.uk/HOOF.pdf

Action

Addresses

For action

Chief Executives, NHS Boards

Chief Executive,
NHS National Services Scotland

For information:

Chief Executive,
State Hospital Board for Scotland

Chief Executive,
NHS Health Scotland

Chief Executive, NHS 24

Executive Director, NHS Education

Chief Executive,
NHS Quality Improvement Scotland

Enquiries to:

Alan MacGill
Primary Care Division
1st Floor-East Rear
St Andrew's House
EDINBURGH
EH1 3DG

Tel: 0131-244 2524

Fax: 0131-244 2326

e-mail:

alan.macgill@scotland.gsi.gov.uk

<http://www.scotland.gov.uk>

4. **NHS Boards** are to copy this letter and annexes as quickly as possible to all NHS community pharmacies and GP surgeries in their area.

5. **Community pharmacists and general practitioners** should note the revised arrangements.

Yours sincerely

Chin Naldrett

pp Dr Jonathan Pryce
Head of Primary Care Division

OXYGEN SUPPLY WHEN AWAY FROM HOME: PATIENTS LIVING IN SCOTLAND

If you are planning a visit or holiday in England or Wales, you need to be aware that there are different arrangements for the supply of this NHS service in these parts of the UK.

Before You Go:

- Please check with your GP or hospital doctor that you are well enough to travel.
- Please tell the hotel owner (or the owner of your holiday cottage, B&B, or caravan) that you use oxygen and of any requirement to install equipment or store cylinders. **This is not the responsibility of your GP or the oxygen supplier.** The owner will need to agree arrangements for delivery of your oxygen supplies. If the owner is happy to receive oxygen supplies, this will avoid any problems and wasted journeys because he is unaware of your needs or any delivery arrangements.
- You will need to advise the owner of your holiday accommodation that oxygen equipment may be installed up to 10 days before the start of your holiday and may not be removed up until 10 days after you leave.

Once you have the owner's agreement ask your GP, hospital doctor or respiratory specialist to complete a Home Oxygen Order Form (HOOF) for your oxygen supplies when you are on holiday. If your GP or Specialist is unable to complete a HOOF form, they should complete a GP10 form. Your GP or hospital doctor will also need the following information:

Holiday details (e.g.: full address, including postcode, arrival and departure dates, booking information including the booking name)

The name and telephone number of the person who will be receiving your equipment so that the supplier can arrange delivery of oxygen equipment whilst you are on holiday and its removal once you return home

Your telephone number (including any mobile phone number) so that the supplier can confirm the arrangements made for your holiday

Your GP or hospital doctor will send your HOOF form or GP 10 prescription and other information to Scottish Healthcare Supplies (SHS), so that arrangements can be made with suppliers in England or Wales to deliver your holiday supplies.

- **IMPORTANT: Pharmacies in England and Wales do not supply oxygen cylinders. The regional supplier will deliver cylinders direct to your holiday address. Therefore, it is important to make arrangements for cylinder supply BEFORE your travel.**
- Scottish Healthcare Supplies will arrange, with the regional supplier in England or Wales, supply of an oxygen concentrator and any associated equipment to your holiday address.
- The supplier in England or Wales will send you and Scottish Healthcare Supplies written confirmation of arrangements to supply you with oxygen during your stay. Please check that the details are correct. If not, contact SHS immediately. Direct contact may be made directly with the supplier out with office hours.
- Please allow plenty of time for these arrangements. At least four weeks notice - especially if you have special needs or you are taking your holiday at a peak holiday time such as Christmas, Easter, or during the summer months.

VISITS TO ENGLAND OR WALES AT SHORT NOTICE

If you need to travel at short notice, ask your doctor or respiratory specialist to complete a HOOF form or a prescription (GP10) and send to Scottish Healthcare Supplies (during office hours), as SHS may be able to make urgent arrangements with the supplier in England or Wales to supply your oxygen equipment. If you are unable to contact SHS before your departure, please seek advice from your doctor about options for supply when you are in England or Wales. Urgent supply of **oxygen equipment** can not be guaranteed but Scottish Healthcare Supplies and the regional supplier in England or Wales will make every effort to meet your needs.

VISITS TO OTHER AREAS WITHIN SCOTLAND or NORTHERN IRELAND

There is no change to the present arrangements when traveling within Scotland or Northern Ireland. You should continue to take your prescription to the pharmacy for cylinder oxygen. However, if you require a concentrator you should contact SHS with details of your arrangements (such as holidays, visits, university etc). Please supply SHS with details of your arrangements in writing 4 weeks prior to departure.

Scottish Healthcare Supplies (SHS) Contact Details

Scottish Healthcare Supplies
Oxygen Concentrator Service
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB

Telephone Number: 0131 - 275 - 6860

Fax Number: 0131 - 314 – 0724

E – mail: oxycon@shs.csa.scot.nhs.uk

OXYGEN SUPPLY WHEN AWAY FROM HOME: PATIENTS LIVING IN ENGLAND AND WALES

If you are planning a visit or holiday in Scotland, you need to be aware that different arrangements apply for the supply of oxygen. Patients need to have an NHS prescription to get their cylinders from pharmacies. Please follow the steps below so that arrangements can be made with Scottish Healthcare Supplies (SHS).

Please note that in Scotland as cylinders are on prescription, the relevant prescription charge of £6.65 will apply unless you are in one of the exemption categories.

Before You Go:

- Please check with your GP or hospital doctor that you are well enough to travel. If you are going on holiday in the UK, they will order your oxygen supplies.
- Please tell the hotel owner (or the owner of your holiday cottage, B&B, or caravan) that you use oxygen and of any requirement to install equipment or store cylinders. **This is not the responsibility of your GP or the oxygen supplier.** The owner will need to agree arrangements for delivery of your oxygen supplies. If the owner is happy to receive oxygen supplies, this will avoid any problems and wasted journeys.
- You will need to advise the owner of your holiday accommodation that oxygen equipment may be installed up to 10 days before the start of your holiday and may not be removed up until 10 days after you leave.
- Once you have the owner's agreement, ask your GP, hospital doctor or respiratory specialist to complete a Home Oxygen Order Form (HOOFF) for your oxygen supplies when you are on holiday. Please allow plenty of time for this. At least four weeks notice will help in making these arrangements – particularly if you have special needs or you are taking your holiday at a peak holiday time such as Christmas, Easter, or during the summer months.
- You need to give your GP or hospital doctor the following information:

Holiday details (e.g.: full address, including postcode, arrival and departure dates, booking information including booking name)

The name and telephone number of the person who will be receiving your equipment so that the supplier can arrange delivery of oxygen equipment whilst you are on holiday and its removal once you return home

A telephone number (including any mobile phone number) that the supplier can confirm the arrangements made for your holiday

Your GP, hospital doctor or respiratory specialist will need this information to order the service you need from the supplier. Your supplier will contact SHS with details of your requirements

- If you are using **cylinders**, the SHS will send you details of the pharmacy in Scotland that will be supplying these during your stay. The pharmacy will have details of your requirements and your holiday address. You may either arrange to collect your cylinders from the pharmacy or for the pharmacist to deliver these to your holiday address. **Before you go home, let the pharmacy know that cylinders need to be collected or return these directly to the pharmacy.**
- SHS will confirm in writing to you the generic items to be supplied. This may include concentrators, emergency back up cylinders, low flow meters, tubing and accessories. It will also include in generic terms the items to be supplied by the pharmacy. The letter from SHS

will invite you to make contact with the pharmacy and provide pharmacy's with your contact details.

- If you use an oxygen **concentrator**, your local supplier will make arrangements with SHS to supply a concentrator and associated equipment direct to your address in Scotland.

TRAVELLING TO SCOTLAND AT SHORT NOTICE

- If you use **cylinder oxygen**, but have been unable to allow time for supply of cylinders in Scotland, please ask your GP or hospital doctor to give you a signed Home Oxygen Order Form setting out your requirements. You will be able to take this to a pharmacy in Scotland that provides a cylinder service. Although the pharmacist may be able to supply you with the cylinders you need, this will be subject to local availability.
- These arrangements do **not** apply if you use an **oxygen concentrator**. However, your local supplier and Scottish Healthcare Services will make every effort to supply a concentrator at short notice. If you are visiting a remote area or the Northern or Western Isles, supply can not be guaranteed as this may be affected by local weather conditions, ferry timetables and staff availability.

Scottish Healthcare Supplies (SHS) Contact Details

Once your doctor has ordered holiday supplies, your local service supplier will make the necessary arrangements with Scottish Healthcare Supplies. However, SHS can be contacted at

Scottish Healthcare Supplies
Oxygen Concentrator Service
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB

Telephone Number: 0131 – 275 - 6860
Fax Number: 0131 – 314 – 0724
E – mail: oxycon@shs.csa.scot.nhs.uk

OXYGEN CYLINDER SUPPLIES FOR PEOPLE VISITING SCOTLAND FROM ENGLAND AND WALES: GUIDANCE FOR PHARMACISTS

Introduction

1. Community pharmacists in England and Wales do not provide an oxygen cylinder service. In England and Wales, from 1 February 2006, domiciliary oxygen therapy services are provided by a single 'regional oxygen supplier' in each designated 'oxygen service region'. Patients receive an integrated service on the basis of Home Oxygen Order Forms (HOOFs). HOOFs are written by registered healthcare professionals, who may be working in primary, secondary or tertiary care settings. Regional oxygen suppliers provide oxygen in the form best suited to meet individual patients' needs. This may mean providing a concentrator, cylinders, portable cylinders (with or without oxygen conservation devices) or liquid oxygen. Oxygen supplied on the NHS in this way is free of charge to the patient.
2. Patients, healthcare professionals and service providers in Scotland need to be aware of these differences in service provision, and of the arrangements which are being put in place to support patients who need to use the 'home oxygen service' when visiting different parts of the UK.
3. Information leaflets for patients from Scotland visiting England or Wales and vice versa are attached at Annexes A and B for information.
4. A copy of the HOOF is attached at Annex E. It is available to download at www.alpha1.org.uk/HOOF.pdf

Arrangements for Supply of Oxygen Cylinders to Visitors from England or Wales

5. As indicated in the patient information leaflet at Annex B, patients are asked to obtain a HOOF to cover the period of their visit to Scotland and to forward it, together with information about their visit, to NSS Scottish Healthcare Supplies (SHS).
6. HOOFs are recognised in the Scottish NHS regulations as prescription forms, but they may not carry details of items to be dispensed in the same way as GP10s. SHS will therefore ensure that the number and type of cylinders required is marked on the HOOF and accompanying documents. The HOOF form will provide the address where the patient will be staying for the duration of their visit, and arrival and departure dates.
7. SHS will fax the HOOF, any supplementary visit information and a patient declaration form (equivalent to the reverse of a GP10) to the nearest NHS community pharmacy with a contract to supply oxygen.
8. SHS will confirm in writing to the patients the generic items to be supplied to them. This may include concentrators, emergency back up cylinders, low flow meters, tubing and accessories. It will also include in generic terms the items to be supplied by the pharmacy. The letter from SHS will invite the patient to make contact with the pharmacy and provide the appropriate pharmacy with contact details. SHS will also send them a copy of

the HOOF form marked DUPLICATE. This may be presented directly to the Pharmacy in exceptional circumstances.

8. The English and Welsh Home oxygen suppliers will specify the number and type of cylinders that are required on the HOOF form. Where this has not been done, SHS will specify a quantity and type to be dispensed that is equivalent to that specified on the HOOF form.
9. This system is designed to ensure that there is no confusion about the items to be supplied either at the point of dispensing, or when the patient arrives at the visit address,
10. Patients will be invited to arrange with the dispensing pharmacy to collect cylinders themselves, or to have them delivered. Equivalent arrangements will need to be made for collection or return of the cylinders at the end of the patient's stay.
11. Prescription charges should be levied against cylinders dispensed against an order written on a HOOF. The current Scottish prescription charge is payable, as for oxygen cylinders and equipment dispensed against an order written on a GP10. Scottish exemption and remission of charges arrangements also apply.
12. The patient declaration form should be completed by the patient in the usual way and forwarded by the dispensing pharmacy to NSS along with the appropriate HOOF.
13. Pharmacists will be reimbursed in the usual way by NHS NSS. Costs will not be recovered from the patient's regional health authority in England or Wales, nor will costs be recovered from health boards in respect of oxygen services to Scottish residents who visit England or Wales.
14. Dispensing Contractors should send the HOOF (or duplicate), the HOOF Patient Declaration and completed GP64A if applicable in an envelope marked "F.A.O. Lorna Ramage" with their monthly submission to Practitioner Services.
15. Pharmacists should contact Practitioner Services Division regarding any request to dispense on a duplicate HOOF.

OXYGEN CYLINDER SUPPLIES FOR PEOPLE VISITING ENGLAND AND WALES AND NORTHERN IRELAND: GUIDANCE FOR GP'S

Introduction

1. Community pharmacists in England and Wales do not provide an oxygen cylinder service. In England and Wales, from 1 February 2006, domiciliary oxygen therapy services are provided by a single 'regional oxygen supplier' in each designated 'oxygen service region'. Patients receive an integrated service on the basis of Home Oxygen Order Forms (HOOFs). HOOFs are written by registered healthcare professionals, who may be working in primary, secondary or tertiary care settings. Regional oxygen suppliers provide oxygen in the form best suited to meet individual patients' needs. This may mean providing a concentrator, cylinders, portable cylinders (with or without oxygen conservation devices) or liquid oxygen. Oxygen supplied on the NHS in this way is free of charge to the patient.
2. HOOFs are recognised in the Scottish NHS regulations as prescription forms, but they may not carry details of items to be dispensed in the same way as GP10s. SHS will therefore ensure that the number and type of cylinders required is marked on the HOOF and accompanying documents. The HOOF form will provide the address where the patient will be staying for the duration of their visit, and arrival and departure dates.
3. Patients, healthcare professionals and service providers in Scotland need to be aware of these differences in service provision, and of the arrangements which are being put in place to support patients who need to use the 'home oxygen service' when visiting different parts of the UK.
4. The Information leaflet for patients visiting England or Wales is attached at Annex A.
5. A copy of the HOOF form is attached at Annex E. It is available to download at www.alpha1.org.uk/HOOF.pdf

Arrangements for Supply of Oxygen Cylinders for Visitors to England or Wales

6. As indicated in the patient information leaflet at Annex A, patients are asked to obtain a HOOF (or GP10 if unable to complete a HOOF) to cover the period of their visit to England or Wales. The GP should then fax it, together with information about their visit, to NSS Scottish Healthcare Supplies (SHS).
7. SHS will arrange with the regional supplier in England or Wales, supply of oxygen to the patients holiday address.
8. The supplier in England or Wales will send the patient and SHS written confirmation of the arrangements for the supply of oxygen.
9. This system is designed to ensure that there is no confusion about the items to be supplied either at the point of dispensing, or when the patient arrives at the visit address,

Arrangements for Supply of Oxygen Cylinders for Visitors to Northern Ireland

10. The cylinder supply arrangements in Northern Ireland remain unchanged. If you require the use of an Oxygen Concentrator when visiting Northern Ireland, please contact Scottish Healthcare Supplies in writing 4 weeks prior to departure.

Scottish Healthcare Supplies (SHS) Contact Details

Scottish Healthcare Supplies
Oxygen Concentrator Service
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB

Telephone Number: 0131 - 275 - 6860

Fax Number: 0131 - 314 – 0724

E – mail: oxycon@shs.csa.scot.nhs.uk

Home Oxygen Order Form (HOOF)

Please read the accompanying guidance notes before completing this order form



<div style="border: 1px solid black; padding: 2px;">1</div> <p>Title: _____ Gender: M / F</p> <p>Surname: _____</p> <p>First name: _____</p> <p>Date of Birth: _____</p> <p>Patient Tel. Number: _____</p> <p>Mobile Tel. No: _____</p> <p>Patient NHS No: _____</p> <p>Patient Hospital No: _____</p>	<div style="border: 1px solid black; padding: 2px;">2</div> <p>Patient's address (use label where available)</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p style="text-align: right;">Post Code: _____</p>
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Is this a Paediatric order? Yes No Is this the permanent home address? Yes No

Has Patient consent been obtained Yes No *(if no please give more details in 6 to assist the oxygen supplier)*
or **School / Work address give additional information in 13**

3

Clinical contact for enquiries (GP practice or assessment team):

Name: _____

Tel. No: _____ Fax: _____

E-mail: _____

Carer's Name: _____

Carer Tel. Number: _____

5

Patient's GPs practice (main branch) address:

4

Hospital address and Code:

Post Code: _____

Tel. No: _____ Fax: _____

E-Mail: _____

PCT / LHB Name: _____

6 If this is a **Holiday Order** give additional information in 13 below

<div style="border: 1px solid black; padding: 2px;">7</div> <p>LONG TERM OXYGEN THERAPY</p> <p>Litres / minute: _____</p> <p>Hours / day: _____</p> <p>Nasal cannulae Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Mask (___ %)</p> <p>Humidification Yes <input type="checkbox"/> No <input type="checkbox"/></p>	<div style="border: 1px solid black; padding: 2px;">8</div> <p>AMBULATORY</p> <p>Litres / minute: _____</p> <p>Hours / day: _____</p> <p>Initial two month's supply Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Light weight option Yes <input type="checkbox"/> No <input type="checkbox"/></p>	<div style="border: 1px solid black; padding: 2px;">9</div> <p>SHORT BURST OXYGEN</p> <p>Litres / minute: _____</p> <p>Hours / day: _____</p> <p>Nasal cannulae Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Mask (___ %)</p>
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<div style="border: 1px solid black; padding: 2px;">10</div> <p>EMERGENCY ORDER</p> <p>Duration of emergency order _____ days (max 3 days)</p>	<div style="border: 1px solid black; padding: 2px;">11</div> <p>HOSPITAL DISCHARGE ORDER</p> <p>Is next day response required Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Is this temporary prior to stable assessment for LTOT Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Ward tel. no. _____</p>
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Please complete boxes 7 or 9 for service required.

12

Date of planned assessment / order review date _____

<div style="border: 1px solid black; padding: 2px;">13</div> <p>Additional information for the home oxygen service supplier</p> <p>_____</p> <p>_____</p> <p>_____</p>	<div style="border: 1px solid black; padding: 2px;">14</div> <p>Clinical information</p> <p>Clinical code: _____</p> <p>On NIV Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>On CPAP Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Conserving device contra indicated <input type="checkbox"/></p>
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15

I confirm that I am a registered healthcare professional

Signature: _____ Date: _____ Pin: _____

Name (Print): _____ Position: _____

E-mail: _____ Tel. No: _____ Fax No: _____

ADVISORY NOTES: Please give full contact details so that the oxygen supplier can contact you to resolve queries. This form should NOT be used where patients are experiencing problems with a current supply. Please use supplier 24/7 helpline to report these.

Box 3: Please indicate name of Consultant (if applicable) and details of clinical contact.

Box 5: You **must** complete Primary Care Trust (PCT) / or Local Health Board (LHB) Wales. The oxygen supplier will be invoicing the PCT/ LHB; therefore you should take care to enter the correct details so that payment can be made by the correct PCT / LHB (payment is based on the location of the patient's GP's main surgery, not the patient's address). **You must** also send a copy order to the PCT / LHB for audit purposes.

Box 6: Holiday order: If a patient requires oxygen at a UK holiday destination, at school or work, a secondary order form is required to provide oxygen in a location other than the patient's home. Please ensure this order provides the correct delivery address, information about access / named person receiving equipment and, where appropriate, start and completion date of holiday. Note that a patient on holiday may require a different service.

Consent: Patient consent is needed to provide personal information to the supplier to enable delivery of the service to be made - that is for the supplier to hold certain personal information about the patient. If consent has not been obtained, the supplier will be in breach of the Data Protection Act 1998.

Box 7: An LTOT request will **not** automatically include provision of oxygen for use outside the home. If this is needed please also complete box 8.

Box 8: Ambulatory oxygen: Adults and older children: Initial assessment must be performed in accordance with the clinical component of the home oxygen service. A 2 month assessment period is required so that hours of usage can be determined. Therefore it is suggested that initially 1-2 hours per day is ordered, allowing 7-14 hours of oxygen per week. If the usage changes then the hours per day can be increased or decreased by completing a new order.

Infants: Children on LTOT will usually need ambulatory oxygen. An initial order of 3-4 hours per day is suggested, with review after 2 months.

Box 9: Short burst oxygen: This will normally be ordered for symptomatic relief or breathlessness, in patients using oxygen for less than 2 hours per day. A static source of oxygen will be provided. Nasal cannulae will be appropriate for short burst oxygen. The usual flow rate is 2-4 litres per minute using a 24-28% mask.

Box 10: Emergency supply: Clinicians should order this service only where a patient requires an urgent supply of oxygen and has no oxygen supply at home. The supplier is required to deliver this service within 4 hours of receipt of the order. It should not be ordered for more than three days. To avoid the emergency tariff being charged longer than necessary, clinical staff will need to ensure that a second HOOFF is completed for non-emergency supply at the same time, or as soon as possible after the emergency order is made. The emergency service should not be ordered where a patient has problems with an existing supply or has a back-up cylinder. **The patient or carer should be advised to contact the supplier 24/7 helpline.**

Box 11: Hospital discharge: When arranging a supply of oxygen to support discharge, please give a contact name and ward telephone number and carer's telephone number in boxes 2 & 3 so that the oxygen supplier can gain access to the patient's home. If discharge planning has not allowed sufficient time for a viable 3 day response, a next day supply of oxygen can be provided (tick yes in Box 11) to prevent delayed discharge. If a 6 week temporary supply of oxygen is required prior to the stable LTOT assessment, this should be indicated in box 12.

Box 12: Order review date: must be stated if patient is awaiting second assessment for LTOT or when ambulatory oxygen 2 month assessment period ends or if emergency oxygen has been ordered.

Box 13: Please note any special needs e.g. language or disabilities.

Box 14: Clinical codes: (As suggested by BTS)

01	Chronic obstructive pulmonary disease (COPD)	02	Pulmonary vascular disease
03	Severe chronic asthma	04	Primary pulmonary hypertension
05	Interstitial lung disease	06	Pulmonary malignancy
07	Cystic fibrosis	08	Palliative care
09	Bronchiectasis (Not cystic fibrosis)	10	Non-pulmonary palliative care
11	Chronic heart failure	12	Paediatric interstitial lung disease
13	Chronic neonatal lung disease	14	Neuromuscular disease
15	Paediatric cardiac disease	16	Neurodisability
17	Chest wall disease	18	Other primary respiratory disorder
19	Obstructive sleep apnoea syndrome	20	Other conditions

Service categories:

	SERVICE CATEGORIES	RESPONSE TIME	DURATION OF PRESCRIPTION	AMBULATORY
CC1	Emergency	4 Hours	Up to 3 days	Not applicable
CC2	i) On discharge pending formal assessment	Next day between 8.00am and 05.00pm	Up to 4/5 weeks until the patient is able to be formally assessed	Not applicable
	ii) Short burst	3 Days	Long term	Not applicable
CC3	Long term oxygen therapy	3 Days	Long term	Not applicable
CC4	Long term oxygen therapy and standard ambulatory supply	3 Days	Long term	Yes
CC5	Standard ambulatory supply only	3 Days	Long term	Yes
CC6	Long term oxygen therapy and lightweight ambulatory supply	3 Days	Long term	Yes
CC7	Lightweight ambulatory supply only	3 Days	Long term	Yes

Supplier 24/7 helplines, fax numbers and areas:

Air Products	Tel: 0800 373580	Fax: 0800 214709	North West, Yorks and Humberside, Leics, Northants & Rutland, Trent, Birmingham and Black Country, Shrops & Staffs, West Midlands, Wales, North East London, North West & Central London, South West Peninsula, Dorset & Somerset, Avon, Glos & Wilts.
Allied Respiratory	0500 823773	0800 781 4610	SW & SE London, Thames Valley, Hants & IOW, Kent & Medway, Surrey & Sussex
BOC Vitalair	0800 136603	0800 169 9989	Beds & Herts, Essex, Norfolk, Suffolk & Cambs.
Linde	0808 2020999	0191 497 4340	Co. Durham, Northumberland, Tyne and Wear, and Tees Valley.