



THE SCOTTISH OFFICE

Department of Health

NHS
MEL(1996)68

NHS Management Executive
St. Andrew's House
Edinburgh EH1 3DG
19 August 1996

Dear Colleague

JUNIOR DOCTORS' HOURS OF WORK

Summary

1. This letter reminds Trusts and Health Boards of the 31 December 1996 target date for reducing junior doctors' hours to 72 per week and calls for further statistical returns as at 30 September.

Action

2. Trusts and Health Boards should:

- ensure that the contracted hours of junior doctors on on-call rotas are reduced to no more than 72 per week by 31 December 1996 (and to 56 and 64 hours per week for those on full and partial shifts respectively);
- take immediate steps to reduce the hours of duty of any hard-pressed posts still not complying with the limits set for 31 December 1994;
- ensure, in consultation with junior doctors' representatives, that they have monitoring systems in place to identify the actual hours of work of junior doctors, and ensure that on average they do not exceed 56 per week;
- note the improved layout of the forms which now include the Specialist Registrar grade, and the addition of a new form seeking information on juniors on hard-pressed on-call rotas eligible for Class 2 ADH payments;
- provide statistical returns for the half year to 30 September by 18 October;
- ensure that requests for outstanding progress reports on the filling of posts approved in the 7th and previous rounds are returned completed by the date set for their return;
- copy this letter to Medical and Clinical Directors for action as necessary.

3. Details of what is required are set out in Annex A attached.

Yours sincerely

M R Sibbald
M R SIBBALD
Director of Human Resources

SHO00501

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Addressees

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General Manager,
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COMMON SERVICES AGENCY	
RECEIVED	
20 AUG 1996	
FILE No	
REFERRED TO	ACTION TAKEN

JUNIOR DOCTORS' HOURS OF WORK

1994 Target Outcome

1. The December 1994 target that no junior doctor should be employed on an on-call rota in a hard-pressed post has been met by the majority of Trusts. Those who still have juniors contracted for more than 72 hours in hard-pressed on-call rota posts must now reduce the hours of duty of these posts to within the required level as a matter of urgency. If juniors are contracted for over 72 hours simply because they are on protected salaries, their contracts should be amended to reflect the actual hours. Similar reductions must also be made where there are juniors employed on full and partial shifts whose contracted hours exceed 56 and 64 respectively.

1996 Target

2. The next target is to ensure that by 31 December 1996 all on-call rota posts involve contracted time of no more than 72 hours duty per week on average. The reduction in contracted hours should also reflect a reduction in actual hours of work and work intensity. For ease of reference, definitions of "hours worked" and "hard pressed" are presented in the Appendix.

The Present Position

3. The statistical returns on juniors' hours as at 31 March 1996 (summary attached) show that 2,798 doctors were involved in on-call rotas. Of these, 51 were hard-pressed posts still contracted for more than an average of 72 hours per week. In addition, the 213 non hard-pressed posts over 72 hours must have their hours reduced if the 31 December target is to be met. The number of these posts has increased from 170 at 30 September 1995 and thus a reduction is now required as a matter of urgency.

Doctors in Higher Specialist Training

4. Doctors in higher specialist training in non-hard pressed posts may continue to contract for a maximum average of 83 hours per week when they wish to benefit their training, providing the proper supporting structure exists and the duties are not harmful to either trainee or patient (the "English" clause). The "English" clause trainee should not have to work on average more than 56 hours a week.

Hours of Work

5. The "New Deal" requires that the actual hours of work, as opposed to the contracted hours, of training grade doctors should not exceed 56 per week on average regardless of work intensity and pattern. All employing bodies should by now have arrangements in place to monitor actual hours of work. For those who do not, it is strongly recommended that managers should consult with representatives of junior doctors to devise arrangements to collect the required information.

Statistical Returns

6. A set of 7 forms for statistical returns as at 30 September is attached. They have been revised to clarify the layout and to expand the notes on completing them. The Specialist Registrar grade is included for the first time.

7. In addition, an eighth form is now provided to request information on the number of posts receiving Class 2 ADH payments for intensive on-call rotas. The requirement for this information was notified in NHS MEL(1996)23. Trusts are now expected to monitor the work intensity of junior doctors employed in hard-pressed on-call rotas and the new form asks whether it has been reduced as a result of the payments.

Progress Report on Posts Approved in the 7th and Previous Rounds of SIG Bids

8. Trusts are reminded that the outstanding pro-forma reports on posts approved in the 7th and previous rounds of bids must be returned fully completed and by the date requested. Where there is a delay in filling a post an explanation should be provided for the delay, with a note on how the money allocated for the post has been spent. When such delays occur, the post should either be filled by a locum or the money spent on providing improvements to the accommodation or working conditions of the junior doctors.

9. Trusts and Health Boards should ensure that all forms are completed, entering NIL if appropriate, and forwarded to Mrs I Wight, Management Executive, Room 62, St Andrew's House, by 18 October 1996. Clarification of what is required may, if necessary, be obtained from Mr K McMillan at the Management Executive.

DEFINITIONS OF "HARD-PRESSED" & "HOURS WORKED"1. Hard-Pressed

"Hard-pressed posts are those in which the emergency workload outside normal working hours is high and are generally, but not exclusively, found in posts in general professional training in the main acute specialties of general medicine, general surgery, accident and emergency medicine, obstetrics and gynaecology, trauma and orthopaedic surgery, paediatrics and anaesthetics."

2. Hours of Work

"Hours of work is the actual time spent by junior doctors pursuing clinical, educational and other duties required by their employers. It would not include formal breaks where doctors' duties had been taken over by colleagues and where they were not expected to be called (except in an emergency), nor would it include periods of rest where doctors were available on-call but had not been called. Activities which must be included in an assessment of actual hours of work include:

- all clinical duties including ward rounds, clinics, theatre sessions, talking to relatives etc;
- time spent waiting at the workplace for results, admissions, patient transfers etc;
- periods of formal organised study (but not study leave);
- periods of training including educational activities eg, lectures, seminars and tutorials;
- audit and research activities;
- meetings and committee attendance deemed necessary by the employer;
- attendance at trade union activities.

Activities which do not fall within the definition of actual hours of work include:

- time spent relaxing in on-call room, whether asleep or not;
- time spent relaxing in the mess;
- time spent asleep;
- time spent in private study."

SCOTLAND

DOCTORS AND DENTISTS IN TRAINING-HOURS OF WORK - AS AT 31 MARCH 1996
SUMMARY

PART 1 (POSTS)

Col 1	Col 2	Col 3	CONTRACTED HOURS						Col 4
			Total Number of funded posts by form of working			Number of posts worked as on-call rota			
			(a) Full Shift	(b) Partial Shift	(c) Rota	(a) Over 83 hrs	(b) 72 hrs or Less	(c) 72 hrs or Less	
			Over 56 hrs	56 hrs or less		*	hard pressed	non-hard pressed	Number of Posts where hours actually worked exceed 56
Senior Registrar	x469		13	8	12	435		13	30
Registrar	Ø707.25		14	15	80.5	589		11	65
SHO	▲1984.5		21	10	344	1409	1	14	118
PRHO	#664		25		249	365	3		331
TOTAL	3804.75		263	33	685.5	2798	1	51	213
									1107.5
									□729

 10 Trusts were unable to provide figures.

PART 2

PART 3 (POST HOLDERS)

Column 1 figures should not be included in Columns 2 or 3.

Total of columns 1, 2 and 3 should equal total of staff in column 4.

x1 SR's No on-call
 Ø8.75 R's No on-call
 ▲10.5 SHO's No on-call
 #5 PRHO's No on-call

- * As defined in Annex D of circular SOHHD/DGM(1991)16.
- Please Note - The totals of Forms 1 to 4 should be entered here and added together to give the grand total of all Senior Registrars, Registrars, Senior House Officers and Pre-Registration House Officers employed in the relevant Trust or Health Board.

+ Information not supplied by Western General Hospitals NHS Trust

FORM 1

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURN FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
SUMMARY**

TRUST/HEALTH BOARD _____

PART 1 - CONTRACTED HOURS					
Col 1 Grades	Col 2 Number Funded Posts by Grade	Col 3 Number Funded Posts by Form of Working			
		(a) Full Shift	(b) Partial Shift	(c) Rota	Col 4 Number Posts Worked at On-Call Rotas
		Over 56 Hours	56 Hours or Less	Over 64 Hours	(d) 73 Hours or Over
Senior Registrar				64 Hours or Less	Hard Pressed
Registrar					Non-Hard Pressed
Specialist Registrar					Hard Pressed
SHO					Non-Hard Pressed
PHRO					
TOTAL					

PART 2 - HOURS ACTUALLY WORKED	
NOTES	Col 1 Number Posts Where Hours Actually Worked Exceeded 56
If Nil, Write Nil	
Entries should derive from monitoring exercises and should not be contracted hours.	
If Unknown, Write UNKNOWN	
ii. Hard Pressed is defined in the Appendix.	
iii. Hard Pressed is defined in the Appendix.	

PART 1 - CONTRACTED HOURS - NOTES

- If Nil, Write Nil
 Col 1 - Specialist Registrar grade is now included
 Col 2 - Dentists in the training grades should be included
 Col 3 - The total of Col 3 should equal the total of Col 2.
 Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.
 ii. (e) is defined as a 1:4 rota without prospective cover or better.
 iii. Hard Pressed is defined in the Appendix.

FORM 2

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
BY GRADE AND SPECIALTY**

TRUST/HEALTH BOARD _____

GRADE: SENIOR REGISTRAR

Col 1 Specialty	Col 2 Total Number of Funded Posts in Grade	PART 1 - CONTRACTED HOURS					Col 4 Number of posts worked as on-call rota	
		Col 3 Total number of funded posts by form of working						
		(a) Full-Shift Hours	(b) Partial Shift 56 Hours or Less	(c) 64 Hours or Less	(d) 73 hours or over	(e) 72 hours or less		
A& E Medicine								
Anaesthetics								
Clinical Laboratory Specialist								
Dentistry Ø								
Medicine (excluding Paediatrics)								
Obstetrics & Gynaecology								
Paediatrics								
Psychiatry								
Radiology								
Surgery								
TOTAL								

PART 1 - CONTRACTED HOURS - NOTES

If Nil, Write Nil

Col 2 - Dentists in the training grades are included in a single specialty of dentistry

Col 3 - The total of Col 3 should equal the total of Col 2.

Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.

ii. (e) is defined as a 1:4 rota without prospective cover or better.

iii. Hard Pressed is defined in the Appendix.

**PART 2 - HOURS ACTUALLY
WORKED - NOTES**

If Nil, Write Nil

Entries should derive from monitoring exercises and should not be contracted hours.

If Unknown, Write UNKNOWN

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
BY GRADE AND SPECIALTY**

TRUST/HEALTH BOARD _____

GRADE: REGISTRAR _____

		PART 1 - CONTRACTED HOURS					PART 2	
Col 1 Specialty	Col 2 Total Number of Funded Posts in Grade	Col 3 Total number of funded posts by form of working					Number of Posts Where Actual Hours Worked Exceed 56	
		(a) Over 56 hours	(b) 56 Hours or Less	(c) Partial Shift	(d) 64 Hours or Less	(e) Rota	(d) 73 hours or over	(e) 72 hours or less
A& E Medicine								
Anaesthetics								
Clinical Laboratory Specialists								
Dentistry Ø								
Medicine (excluding Paediatrics)								
Obstetrics & Gynaecology								
Paediatrics								
Psychiatry								
Radiology								
Surgery								
TOTAL								

PART 1 - CONTRACTED HOURS - NOTES

If Nil, Write Nil

Col 2 - Dentists in the training grades are included in a single specialty of dentistry

Col 3 - The total of Col 3 should equal the total of Col 2.

Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.

ii. (e) is defined as a 1:4 rota without prospective cover or better.

iii. Hard Pressed is defined in the Appendix.

**PART 2 - HOURS ACTUALLY
WORKED - NOTES**

If Nil, Write Nil

Entries should derive from monitoring exercises and should not be contracted hours.
If Unknown, Write UNKNOWN

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
BY GRADE AND SPECIALTY**

TRUST/HEALTH BOARD _____

GRADE: SPECIALIST REGISTRAR

Col 1 Specialty	Col 2 Total Number of Funded Posts in Grade	PART I - CONTRACTED HOURS					Col 4 Number of posts worked as on-call rota	
		Col 3 Total number of funded posts by form of working						
		(a) Full-Shift Over 56 hours	(b) Partial Shift 56 Hours or Less	(c) Rota 64 Hours or Less	(d) 73 hours or over	(e) 72 hours or less		
A&E Medicine					Hard Pressed	Non-Hard Pressed	Hard Pressed	
Anaesthetics								
Clinical Laboratory Specialists								
Dentistry Ø								
Medicine (excluding Paediatrics)								
Obstetrics & Gynaecology								
Paediatrics								
Psychiatry								
Radiology								
Surgery								
TOTAL								

PART 1 - CONTRACTED HOURS - NOTES

If Nil, Write Nil

Col 2 - Dentists in the training grades are included in a single specialty of dentistry

Col 3 - The total of Col 3 should equal the total of Col 2.

Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.

ii. (e) is defined as a 1:4 rota without prospective cover or better.

iii. Hard Pressed is defined in the Appendix.

**PART 2 - HOURS ACTUALLY
WORKED - NOTES**

If Nil, Write Nil

Entries should derive from monitoring exercises and should not be contracted hours.
If Unknown, Write UNKNOWN

FORM 5

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
BY GRADE AND SPECIALTY**

TRUST/HEALTH BOARD _____

GRADE: SENIOR HOUSE OFFICER

Col 1 Specialty	Col 2 Total Number of Funded Posts in Grade	PART 1 - CONTRACTED HOURS				Col 4 Number of posts worked as on-call rota
		(a) Full-Shift Over 56 hours	(b) Partial Shift 56 Hours or Less	(c) Rota 64 Hours or Less	(d) 73 hours or over Hard Pressed	
A & E Medicine						
Anaesthetics						
Clinical Laboratory Specialists						
Dentistry Ø						
Medicine (excluding Paediatrics)						
Obstetrics & Gynaecology						
Paediatrics						
Psychiatry						
Radiology						
Surgery						
TOTAL						

PART 1 - CONTRACTED HOURS - NOTES

If Nil, Write Nil

Col 2 - Dentists in the training grades are included in a single specialty of dentistry

Col 3 - The total of Col 3 should equal the total of Col 2.

Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.

ii. (e) is defined as a 1:4 rota without prospective cover or better.

iii. Hard Pressed is defined in the Appendix.

**PART 2 - HOURS ACTUALLY
WORKED - NOTES**

If Nil, Write Nil

Entries should derive from monitoring exercises and should not be contracted hours.
If Unknown, Write UNKNOWN

FORM 6

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996
BY GRADE AND SPECIALTY**

TRUST/HEALTH BOARD _____

GRADE: PRE-REGISTRATION HOUSE OFFICER

Col 1 Specialty	Col 2 Total Number of Funded Posts in Grade	PART 1 - CONTRACTED HOURS				Col 4 Number of posts worked as on-call rota
		(a) Full Shift Over 56 hours	(b) Partial Shift 56 Hours or Less	(c) Rota 64 Hours or Less	(d) 73 hours or over Hard Pressed	
A& E Medicine						
Anaesthetics						
Clinical Laboratory Specialists						
Dentistry Ø						
Medicine (excluding Paediatrics)						
Obstetrics & Gynaecology						
Paediatrics						
Psychiatry						
Radiology						
Surgery						
TOTAL						

PART 1 - CONTRACTED HOURS - NOTES

If Nil, Write Nil

Col 2 - Dentists in the training grades are included in a single specialty of dentistry

Col 3 - The total of Col 3 should equal the total of Col 2.

Col 4 - i. (d) is defined as a 1:4 rota with prospective cover or worse.

ii. (e) is defined as a 1:4 rota without prospective cover or better.

iii. Hard Pressed is defined in the Appendix.

**PART 2 - HOURS ACTUALLY
WORKED - NOTES**

If Nil, Write Nil

Entries should derive from monitoring exercises and should not be contracted hours.
If Unknown, Write UNKNOWN

PART 2	
Number of Posts Where Actual Hours Worked Exceed 56	

FORM 7

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURN FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996**

**DOCTORS IN HIGHER SPECIALIST TRAINING
WHO MAY BE CONTRACTED FOR MORE THAN 72 HOURS PER WEEK
(The "English Clause")**

HEALTH TRUST/BOARD _____

POST ¹ (GRADE)	SPECIALTY	HOSPITALS	WORK ² PATTERN		CONTRACTED HOURS	HOURS ACTUALLY WORKED
			HARD PRESSSED	NON-HARD PRESSSED		

- NOTES:-**
1. List each post by Grade on a separate line.
 2. Indicate on-call rota, full shift or partial shift.
 3. For explanation of the "English Clause" see paragraph 4 of MEL(1994)87 and Paragraph 6 of Annex A of the "New Deal".

**DOCTORS AND DENTISTS IN TRAINING
STATISTICAL RETURNS FOR HOURS OF WORK
AS AT 30 SEPTEMBER 1996**

**CLASS 2 ADH PAYMENTS FOR
INTENSIVE ON-CALL ROTAS**

GRADE	Number of Posts Receiving Class 2 ADHs	Total Number of ADHs	Have the Payments Reduced Work Intensity? YES/NO
Senior Registrar			
Registrar			
Specialist Registrar			
SHO			
PRHO			
TOTAL			