THE SCOTTISH OFFICE



National Health Service in Scotland Management Executive

St. Andrew's House Edinburgh EH1 3DG

Dear Colleague

FRAMEWORK FOR ACTION: TWO YEARS ON

Summary

1. To mark the second anniversary of the Patient's Charter and Framework for Action, a poster has been prepared drawing together examples of how their commitments are being implemented throughout Scotland. The aim is that this should update staff throughout the NHS in Scotland on developments, and serve as a stimulus to further action. Copies will be sent under separate cover to health boards, directly managed units and NHS Trusts for display locally.

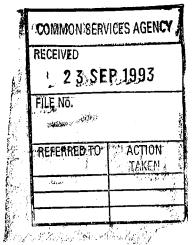
Action

- 2. General Managers and Chief Executives are asked to ensure that the poster is widely displayed, and that as appropriate it is used as a basis for discussions with staff about further action locally. General Managers are also invited to draw it to the attention of primary care practitioners. More copies are available on request.
- 3. This letter should be copied to Unit General Managers for action as required.

Yours sincerely

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ISABELLE LOW Director of Health Care



23September 1993

Addressees

For action
General Managers,
Health Boards
Chief Executives,
NHS Trusts
General Manager,
Common Services Agency
General Manager,
Health Education Board
for Scotland
General Manager,
State Hospital

For information:

Chief Officers, Local Health Councils

To be copied to Unit General Managers for action

Enquiries to:

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