

DISABILITY DISCRIMINATION ACT (1995) SEMINAR FOR NHS PRIMARY CARE CONTRACTORS & NHS PRIMARY CARE STAFF

Title: DDA Best Practice and Solutions

Venue: Edinburgh International Conference Centre

Date: 2 December 2003

Aims:

- To provide clarity and information on the implications of the DDA for NHS Contractors and staff.
- For participants to share their experiences, problems and solutions, of physical access, communication, information and recommended improvements.
- To encourage a positive dialogue to continue into the planning / implementation stages.
- To promote successful schemes presently underway in NHS Scotland promoting staff awareness and training on the implications of the DDA.

Invited Attendees: Representatives from the following organisations:-

- BDA
- SPGC
- SGPC
- RCGP
- RCN
- Unison representatives
- CPHVA
- CDNA
- RCM
- RCN
- Allied Healthcare Professionals
- Optometry Scotland
- Executive Directors of NHS Scotland Disabled Services
- NHS Scotland Disability Advisors
- NHS Boards & Trusts Premises Managers
- SEHD

Speakers:

- Peter Collings, Director of Performance Management and Finance Director, SEHD, on behalf of the Minister for Health and Community Care. - To provide an overview of SE Policy and direction

- Dr Dympna Edwards - Consultant in Dental Public Health, Liverpool Health Authority
- Bob Benson/Lynne Welsh - Disability Rights Commission
- Liz MacDonald - Policy & Project Manager, Scottish Consumer Council
- Ron Skinner MBE - Scottish Disability Equality Forum, Council on Disability.
- Lynn Waddell - Disability Advisor, Forth Valley PCT
- Kenny Walker - Technical Development Manager, Grampian PCT

Draft Conference Programme:

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| Morning | 0920 – 0950 | Arrival & Coffee |
| | 0950 – 1000 | Good Access Practice – Lindsey Davey (DRC) Chair’s Opening remarks |
| | 1000-1015 | Introduction by Malcolm Chisholm MSP, the Minister for Health and Community Care |
| | 1015-1055 | Bob Benson/ Lynne Welsh (DRC) - The role of the DRC, the ‘Fair for All’ programme and what should be done to meet the requirements of the DDA. |
| | 1055-1110 | Liz MacDonald, Scottish Consumer Council - access to Primary Care from the consumer perspective. |
| | 1110-1130 | Coffee |
| | 1130-1155 | Dr Dympna Edwards, Consultant in Dental Public Health, Liverpool Health Authority - Discuss responsibilities and experiences under the DDA both as an employer and as a service provider. |
| | 1155-1220 | Kenny Walker, Grampian Primary Care Trust - Report on the problems associated with Independent Contractors in Grampian and best practice solutions |
| | 1220-1240 | Chairman’s remarks then break for Lunch |
| Afternoon | 1240-1340 | Lunch |

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| 1340-1355 | Ron Skinner – Accessing Primary Care facilities from an individuals viewpoint. |
| 1355-1415 | Lynn Waddell, Forth Valley Primary Care Trust - Report on staff training and awareness best practice used in Forth Valley Healthcare Organisations |
| 1415-1530 | Workshops [format of Workshops on next Page] – Refreshments available |
| 1530-1555 | Workshop Feedback and |
| 1555-1600 | Closing remarks by chairperson |
| 1600 | Coffee and Leave |

Afternoon Workshops: All delegates will be invited to join workshop / discussion groups for a part of the afternoon. The sessions will provide an informal forum for free flowing discussion on solutions to problems posed by DDA implementation.

Structure of Workshops:

- 1) For GPs/ GDPs/ Pharmacists etc led by *Mary McCann & Kenny Walker*
- 2) For Disability Advisors and NHS staff led by *Lynn Waddell/ Heather Fiskin*
- 3) Learning from the Patient's Experience led by *Charlie McMillan and Liz MacDonald*

During the time allocated for the Workshops the Disability Steering Group (Chaired by Dr Ken Black) will also meet.